

Richard Paul

Senior Product Designer · Enterprise AI & SaaS Platforms

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PROFESSIONAL SUMMARY

Product Designer with 3.5+ years of experience designing enterprise software, AI platforms, and complex operational systems. Specialized in transforming AI infrastructure into intuitive product experiences — spanning AI Control Planes, Agent Builders, Workflow Orchestration, Knowledge Platforms, RBAC, Observability, and Human–AI Collaboration. Proven track record of taking products from 0 → 1 concept to production across Enterprise AI, SaaS, Automation, FinTech, and Healthcare. Strong collaborator with product managers, engineers, and business stakeholders, translating technical complexity into clear, high-impact experiences.

EXPERIENCE

Product Designer | [Xnode Inc.](#)

June 2026 – Present

Designing CORTX — an enterprise AI Operating System enabling governed AI adoption at scale.

- Lead end-to-end product design across 15+ platform modules including AI agents, workflows, governance, observability, and administration.
- Design human–agent collaboration experiences enabling governed, AI-assisted execution within enterprise environments.
- Collaborate with leadership, engineering, and product teams to define platform architecture and user experiences.
- Drive systems-level design decisions supporting scalable enterprise AI operations.

Product Designer | [Salientminds Technologies Pvt Ltd](#)

Nov 2022 – June 2026

CORTX — Enterprise AI Operating System (2023 – June 2026)

- Led product design across 15+ enterprise modules spanning AI orchestration, governance, observability, and workflow automation.
- Architected a centralized AI Control Plane for configuring agents, models, tools, workflows, and enterprise AI guardrails.
- Designed a no-code workflow builder supporting AI-powered process automation with human-in-the-loop decision making.
- Built governed Knowledge Hub with structured storage, retrieval, search, and AI-powered contextual reasoning.
- Designed a scalable Template Framework with version control for prompts, workflows, and reusable platform artifacts.
- Created a Generative Artifact Engine producing reports, documentation, dashboards, specifications, and structured outputs.
- Designed enterprise-grade RBAC, permissions, and access governance across users, workspaces, and organizations.
- Built Observability Framework for agent, model, user, application, and infrastructure-level monitoring and trace visualization.
- Designed audit logging and version control supporting traceability across workflows, agents, templates, and platform resources.
- Created billing, licensing, usage analytics, and AI consumption management experiences.
- Designed enterprise integrations connecting PM, communication, code, and storage systems into a unified AI execution environment.
- Built cross-platform mobile experiences extending AI interactions and operational visibility beyond desktop.
- Created and maintained a scalable design system supporting platform-wide consistency and growth.
- Produced product walkthroughs, onboarding materials, and documentation supporting adoption and stakeholder alignment.

- Contributed to product strategy, roadmap planning, and platform architecture through systems-level design thinking.

Constance Health — AI Clinical Decision Support Platform (2022 – 2023)

- Led end-to-end product design for an AI-powered clinical decision support platform focused on peri-operative risk stratification.
- Designed responsive web experiences across desktop, tablet, and mobile for healthcare professionals in high-pressure clinical environments.
- Crafted onboarding and EMR integration workflows enabling structured patient data capture and healthcare system connectivity.
- Translated complex multi-variable risk models into intuitive, clinically interpretable visualizations supporting confident medical decisions.
- Designed recommendation interfaces for post-operative pain management and peri-operative risk mitigation.
- Balanced usability, clinical accuracy, explainability, and ethical considerations in a regulated, bias-sensitive healthcare environment.

SKILLS

Design: End-to-End Product Design · UX/UI Design · Interaction Design · Visual Design · Responsive Design · Cross-Platform Design · Design Systems · Information Architecture · Prototyping · Wireframing · MVP Design

Research & Strategy: UX Research · Usability Testing · A/B Testing · Journey Mapping · Persona Development · UX Audit · Stakeholder Management · Design Thinking · Systems Thinking · Workshop Facilitation

Specializations: Enterprise AI UX · Agentic Systems · AI Control Planes · Human–AI Collaboration · LLM Experiences · Knowledge Systems · AI Governance · Workflow Design · RBAC · Observability · Conversational Interfaces

Tools: Figma · FigJam · Miro · Adobe Creative Suite · Notion · Jira · Claude · ChatGPT

Compliance: WCAG 2.1 Accessibility · GDPR Compliance

EDUCATION

B.Tech, Civil Engineering

2015 – 2019

Karunya Institute of Technology and Sciences · CGPA: 8.57

CERTIFICATIONS

- Microsoft Azure AI Fundamentals
- Google UX Design Certificate
- IBM Enterprise Design Thinking for AI

PORTFOLIO

richardpaul.live — Product case studies including CORTX (Enterprise AI OS) and Constance Health (AI Clinical Decision Support).